Web Agent How To

Download Modes:

Newspath offers multiple download modes that help seamlessly move content into your workflow. Choose the option that works best for your newsroom.
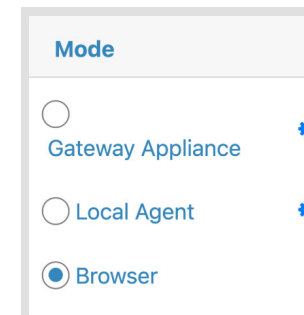
The available options are on the "Mode" indicator on the left side of your Newspathnow page.

The Gateway Appliance is a hardware/software solution offering station users common access to single download queue, log, and disk repository, accelerated downloads to external file folder locations, local storage, and automatic downloads. This service includes 24/7 VideoShip Support. For more information and pricing contact laklein@videoship.com.

The Web Agent is a free software application that provides accelerated downloads, the ability to download multiple items at once, and operates in the background - even if you close your browser window.

Browser mode means your downloads are dictated by your browser settings.

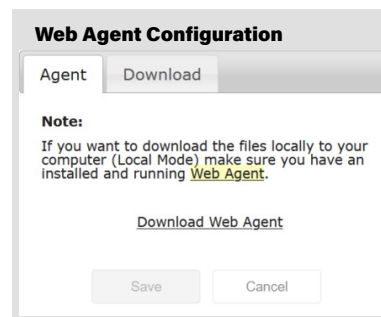Follow the instructions below to install the Web Agent.

1. Install Local Web Agent:

You need to download and run the Web Agent on your Windows OS based computer or Server as an admin. The Web Agent should only be installed once per computer and not for each profile.

Click on the cog ⚙ next to Local Agent to access the Web Agent Configuration:

Click Download Web Agent

If you receive a Download warning, select Keep to download the file

2. Run the application as an Admin

Rick click and run the install.exe file as an admin

Click Yes to "Do you want to allow the following program from an unknown publisher to make changes to this computer?"

The procedure will install an "CBS Agent" service and create a "C:\CBS_Agent" local directory

Refresh your page and the Mode will now update and detect the ⦿ Local Agent

3. Choose your Download Folder

Click on the Local Agent cog ⚙ to open the Web Agent Configuration

Click on the Download tab

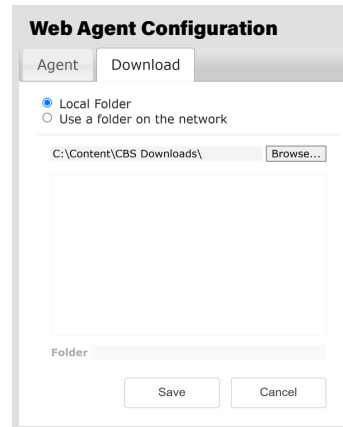Click the "Browse" button to select a local folder for downloads

Click Save

OR

Choose "Use a folder on the network"

Specify the UNC path and credentials to that location

Click Save

Web Agent Configuration

Agent	Download

○ Local Folder
○ Use a folder on the network

C:\Content\CBS Downloads\   Browse...

Folder

Save   Cancel

Note: Lettered mapped drives are not available as valid targets for this purpose – use UNC paths instead

4. Firewall Settings

IP and Port rules for Firewall Settings.

Ports 80, 443, 8080 must be open on the IP's listed below:

34.200.100.142
44.234.246.116
89.187.179.141
89.187.182.140
185.180.13.134
212.102.60.116

Open DNS: *.inet.live and *.newspathnow.com

Questions? Problems?

Reach out to VideoShip Support

at

877-814-8557 or support@videoship.com

VIDEOSHIP